

Regional Awareness and Accessibility Program

MEDIA RELEASE

8 April 2024

Ombudsman strengthening links in the regions

Staff from the offices of the Ombudsman and the Energy and Water Ombudsman will be visiting the Mid West Region from 6 to 8 May 2024.

The visit is an integral part of the office's Regional Awareness and Accessibility Program, which is intended to ensure awareness and accessibility for regional and Aboriginal Western Australians to the services of:

- Ombudsman Western Australia;
- Energy and Water Ombudsman;
- Health and Disability Services Complaints Office;
- Equal Opportunity Commission;
- Consumer Protection; and
- Australian Financial Complaints Authority.

Western Australian Ombudsman Chris Field PSM said that improving awareness of the office's services, and strengthening relationships with regional communities, were key priorities.

"We want to ensure that our services are as accessible as they can possibly be to Western Australians living and working in the regions," Mr Field said.

The events taking place in Geraldton and Mullewa include:

- Drop-in sessions where members of the public can bring their complaints;
- Meetings with the Aboriginal community; and
- Visits and liaison with public authorities and community organisations.

For details of events for the visit, please go to:

<http://www.ombudsman.wa.gov.au/Community/RAAP.htm>

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Energy & Water Ombudsman
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