

Speak to an Ombudsman and other agencies in Esperance

Do you have a complaint about:

- An Australian Government or State Government agency?
- A local government (your city, town or shire)?
- Your electricity, gas or water provider?
- Your phone or internet provider?
- A health, mental health or disability service provider?
- Unlawful discrimination, sexual or racial harassment?
- Housing, motor vehicles, scams, Australian Consumer Law?

If you have not been able to resolve your complaint, you can speak directly with officers from the Western Australian Ombudsman, Energy and Water Ombudsman, Commonwealth Ombudsman, Telecommunications Industry Ombudsman, Health and Disability Services Complaints Office, Equal Opportunity Commission, Consumer Protection and the Aboriginal Legal Service.

Our services are **FREE**.

Drop-in clinics

Bring your complaint to us and tell us about your concerns:
(No appointment necessary)

Esperance Lotteries House

3 Forrest Street, Esperance

Tuesday 5 December: 3pm – 5pm

Thursday 7 December: 9am – 11am

For further information, call **1800 117 000**
or email communications@ombudsman.wa.gov.au

Please let us know if you have any access or communication needs.

