

# Regional Awareness and Accessibility Program

**MEDIA RELEASE**

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## Ombudsman strengthening links in the regions

Staff from the offices of the Ombudsman and the Energy and Water Ombudsman will be visiting the Great Southern Region from 2 – 5 December 2024.

The visit is an integral part of the office's Regional Awareness and Accessibility Program, which is intended to ensure awareness and accessibility for regional and Aboriginal Western Australians to the services of:

- Ombudsman Western Australia;
- Energy and Water Ombudsman;
- Health and Disability Services Complaints Office;
- Telecommunications Industry Ombudsman;
- Equal Opportunity Commission;
- Consumer Protection; and
- Aboriginal Legal Service.

Deputy Ombudsman David Robinson said that improving awareness of the office's services, and strengthening relationships with regional communities, were key priorities.

"We want to ensure that Western Australians living and working in the regions have the opportunity to meet with our staff and learn more about our services," Mr Robinson said.

The events taking place in Albany and Denmark include:

- Complaint Services Mini-Expos where members of the public can find out about different complaint services and bring their complaints;
- Meetings with the Aboriginal community;
- A small business forum; and
- Visits and liaison with public authorities and community organisations.

For details of events for the visit, please go to:

<http://www.ombudsman.wa.gov.au/Community/RAAP.htm>

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