

Regional Awareness and Accessibility Program

MEDIA RELEASE

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Ombudsman strengthening links in the regions

Staff from the offices of the Ombudsman and the Energy and Water Ombudsman will be visiting the Goldfields Region from 12 – 15 August 2024.

The visit is an integral part of the office's Regional Awareness and Accessibility Program, which is intended to ensure awareness and accessibility for regional and Aboriginal Western Australians to the services of:

- Ombudsman Western Australia;
- Energy and Water Ombudsman;
- Health and Disability Services Complaints Office;
- Equal Opportunity Commission;
- Consumer Protection; and
- Aboriginal Legal Service.

Deputy Ombudsman David Robinson said that improving awareness of the office's services, and strengthening relationships with regional communities, were key priorities.

"We want to ensure that Western Australians living and working in the regions have the opportunity to meet with our staff and learn more about our services," Mr Robinson said.

The events taking place in Kalgoorlie and Kambalda include:

- Drop-in sessions where members of the public can bring their complaints;
- Meetings with the Aboriginal community; and
- Visits and liaison with public authorities and community organisations.

For details of events for the visit, please go to:

<http://www.ombudsman.wa.gov.au/Community/RAAP.htm>

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Energy & Water Ombudsman
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